Support for personal banking customers impacted by Carillion

If you are worried about your finances you should contact your bank as soon as possible to discuss the support that is available to you. Below you will find details of what the banks are offering, with appropriate helpline numbers.

**AMEX**: 0800 876 6019

**Bank of Ireland UK** (dedicated Carillion Customer Enquiry Line): 0800 121 7861

**Barclays**
- Mortgages: 0333 202 7492
- Barclaycard: 0800 046 8324
- Overdraft and Barclayloan: 0345 600 4545
- Premier: 0800 924 7365
  [https://www.barclays.co.uk/money-management/](https://www.barclays.co.uk/money-management/)

**Capital One**: 03444 812 812
  [http://www.capitalone.co.uk/support/money-worries.jsf](http://www.capitalone.co.uk/support/money-worries.jsf)

**Co-op Bank**: 0344 844 8999 or 0345 212 212

**Coventry Building Society**: 0800 121 8765
  [https://www.coventrybuildingsociety.co.uk/consumer/help/mortgages/payment-difficulties.html](https://www.coventrybuildingsociety.co.uk/consumer/help/mortgages/payment-difficulties.html)

**HSBC**: 0345 850 0622
  [https://www.hsbc.co.uk/1/2/contact-and-support/money-worries](https://www.hsbc.co.uk/1/2/contact-and-support/money-worries)

**Leeds Building Society**: 0345 050 5075
  [http://www.leedsbuildingsociety.co.uk/mortgages/payment-difficulties](http://www.leedsbuildingsociety.co.uk/mortgages/payment-difficulties)

**Lloyds Bank**
  [http://www.lloydsbank.com/contact-us.asp](http://www.lloydsbank.com/contact-us.asp)

**Halifax**
  [http://www.halifax.co.uk/contactus/contactushome.asp](http://www.halifax.co.uk/contactus/contactushome.asp)

**Bank of Scotland**
  [https://www.bankofscotland.co.uk/contactus](https://www.bankofscotland.co.uk/contactus)

**Nationwide**
  [https://www.nationwide.co.uk/support/challenging-times/money-worries/overview](https://www.nationwide.co.uk/support/challenging-times/money-worries/overview)

**OneSavings Bank**
- Kent Reliance: 01634 835 755
- Prestige Finance: 0208 950 8811

**Royal Bank of Scotland**: 03457 24 24 24 (Minicom 0800 404 6160)

**NatWest**: 03457 888 444 (Minicom 0800 404 6161)

**Ulster Bank Northern Ireland**: 0345 742 4365

**Santander UK**: 0800 9 123 123 or 0800 023 4603

**Tesco Bank**: 0345 300 4278

**TSB**: 03459 758 758

**UKAR**
  [http://www.bbg.co.uk/homeowners/help-with-payment-difficulties](http://www.bbg.co.uk/homeowners/help-with-payment-difficulties)
  [http://www.nram.co.uk/homeowners/help-with-payment-difficulties](http://www.nram.co.uk/homeowners/help-with-payment-difficulties)

**Virgin**: 0800 011 3210

There are also organisations that provide independent and free support for people with money worries

**The Money Advice Service**: 0800 138 7777

**Money Advice Scotland**: 0800 731 4722
  [http://www.moneyadviceScotland.org.uk/find-adviser](http://www.moneyadviceScotland.org.uk/find-adviser)