## Support for personal banking customers impacted by Carillion

If you are worried about your finances you should contact your bank as soon as possible to discuss the support that is available to you. Below you will find details of what the banks are offering, with appropriate helpline numbers.

**AMEX:** 0800 876 6019

Bank of Ireland UK (dedicated Carillion Customer Enquiry Line): 0800 121 7861

**Barclays** 

Mortgages: 0333 202 7492 Barclaycard: 0800 046 8324

Overdraft and Barclayloan: 0345 600 4545

Premier: 0800 924 7365

https://www.barclays.co.uk/money-management/

**Capital One:** 03444 812 812

http://www.capitalone.co.uk/support/money-worries.jsf

**Co-op Bank:** 0344 844 8999 or 0345 212 212

Coventry Building Society: 0800 121 8765 https://www.coventrybuildingsociety.co.uk/consumer/help/mortgages/payment-

difficulties.html.

**HSBC**: 0345 850 0622

https://www.hsbc.co.uk/1/2/contact-and-support/money-worries

Leeds Building Society: 0345 050 5075

http://www.leedsbuildingsociety.co.uk/mortgages/payment-difficulties.

Lloyds Bank

http://www.lloydsbank.com/contact-us.asp

Halifax http://www.halifax.co.uk/contactus/contactushome.asp

**Bank of Scotland** 

https://www.bankofscotland.co.uk/contactus

## **Nationwide**

https://www.nationwide.co.uk/support/challenging-times/money-worries/overview

**OneSavings Bank** 

Kent Reliance: 01634 835 755 Prestige Finance: 0208 950 8811

**Royal Bank of Scotland:** 03457 24 24 24 (Minicom 0800 404 6160)

NatWest: 03457 888 444 (Minicom 0800 404 6161)

**Ulster Bank Northern Ireland:** 0345 742 4365

Santander UK: 0800 9 123 123 or 0800 023 4603

Tesco Bank: 0345 300 4278

**TSB**: 03459 758 758

**UKAR** 

http://www.bbg.co.uk/homeowners/help-with-payment-difficulties http://www.nram.co.uk/homeowners/help-with-payment-difficulties

Virgin: 0800 011 3210

There are also organisations that provide independent and free support for people with money worries

The Money Advice Service: 0800 138 7777

https://www.moneyadviceservice.org.uk/en/tools/debt-advice-locator

Money Advice Scotland: 0800 731 4722

http://www.moneyadvicescotland.org.uk/find-adviser



